

Energy coaching Consent Form

Client's ID:

Thanks for agreeing to be part of the energy coaching programme. We hope that this visit can help you with your energy needs and ensure you are getting the most value from the electricity in your home.

Your personal details (name address, contact information) will not be shared beyond your energy coach, and your power company. All information is anonymised for reporting purposes.

Your participation will involve:

- Accepting an energy coach into your home at a pre-determined appointment time.
- Taking part in an energy coaching visit – sharing information about your electricity bills, who your power company is, and any other information about your electricity usage, as required.
- Responding to a telephone interview 6-8 weeks after the visit to determine whether the visit and advice provided was useful.

Your energy coach will:

- Talk with you about ways to save electricity in your home.
- Help you make a plan to achieve best value out of your electricity and achieve a warmer home.
- Refer you to other support services to help with budgeting/housing needs.
- Keep in touch with you by phone to see how you are progressing with your action plan.
- Call your power company with you to have a three-way phone conversation so you can get the best deal for your budget and circumstances.
- Check appliances and water to make sure they are performing efficiently.

You can decide not to continue at any time. If you want to withdraw from the energy coaching programme, please let your coach know – they'll give you their contact details before you sign this consent form.

Your energy coach must have consent from the named customer on the household's electricity account to deliver the energy coaching service, or that person must have given full authorisation for someone else to speak with the electricity retailer on their behalf.

I, _____ (full name) of

_____ (address)

- ☐ I've had the opportunity to ask questions about the above consent form, and I understand the consent form. My household agrees to take part in the energy coaching visit, and to be contacted for follow-up evaluation by my energy coach.
- ☐ I consent for my energy coach to work with my energy retailer to obtain data around my energy usage and bill payments for up to 12 months prior to and after the visit.

Signed:

Date:
